Last Name and Name

Tshimpanga Tshishimbi Dereck

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Personal PROFILE

I’m French Native fluent in English, I am 35 years old. Seeking employment within sales

and marketing to further leverage my language skills and experience in data research, lead

generation and sales support. I’m looking for an exciting and more challenging position

within a company that promotes professional development, excellence and vision

My previous roles have been as customer care Executive French Language consultant

OBJECTIF: to work in stimulating and creative environment where I could improve

My management

And communication skills and contribute effectively towards the goals of your organization

Skills and at Tributes

- Experience in resolving customers issues over the phone and dealing contract and

Plans

- Experience in using multiple linguistic technique such as translation, copy writing

, editing and proofreading transcriptions.

- Strong communication and interpersonal Skills as well as cultural Awareness.

Methodical .Accurate and Analytical Work and Goal / Target driven

Education AND Training

(2008) 10+2 in chemistry and biology

(2010) sociology at university of Kinshasa in Democratic Republic of Congo

(2011) MS office Program, Cisco Router Administration at India Institute of Hardware technology Limite

in INDIA

(2012) Honor in Computer Hardware &amp; Networking, MSCIT Server Administration

(2014) Bachelor at university of Gauhati in Computer Application at India Institute of Hardware

technology Limited in INDIA

Career Experience

Total and relevant year of experience in BPO: 3 years

2013-2014

Always on vacation India (2013)

- Helping customers to resolve issue and dealing contract and plans voice Process in French and

English

- Role subject to target in a highly competitive sale environment

- Sales calling always on vacation

The rentals (2014)

- Sale calling rentals

- Strategic Business Development and Planning English and French Sale

BKL Technologies Ltd (2015)

- Strategic Business Development and Planning English and senior French Sale